

TERMS & CONDITIONS OF SALE

My fish are offered for sale on the following terms and conditions.

Unless stated otherwise, fish for sale will be 3 to 4 months old, still to gain their full size, finnage and colour and are bred directly from my show quality fish. I am a hobbyist breeder and the fish are surplus from my small breeding programme and so limited in availability. Fry will be about 4 weeks old and sexable.

In spite of the fact that guppies are often thought of as easy to keep Fancy Guppies need the right conditions and care to thrive, if in doubt please ask before purchase. In addition there are many articles for the beginner on the website.

Delivery: Fish will be sent, bagged separately and packed in a non-returnable polystyrene box, the water is treated with an ammonia detoxifier.

A despatch date will be agreed before despatch (Mon to Thurs) depending on my availability; delivery should be before 1.00 pm the next day but can often be much earlier. Weather conditions may cause a delay in despatch, if so you will be notified. Saturday delivery £3 extra.

It is essential that an adult is available to sign for the fish on the first delivery.

I will e-mail you when dispatched with a tracking number; you can then track the parcel from early of the day of delivery. Live delivery is guaranteed, but in the unlikely event that a fish is dead on arrival I should be notified within two hours with a photograph of the dead specimen before opening the bag..

A full refund will be made for the dead fish, or if required and available, a replacement sent, the buyer must pay the delivery costs for the replacement.

Please note I am unable to refund carriage costs and buyer must pay carriage costs for any replacement

UK P&P is currently charged at £10 per order.

I have a limited number of fish; all offers are subject to being unsold and on a first come first served basis.

By making a purchase you are accepting that you have read and agreed the above terms and conditions.

Please email any questions *before* placing order

Ron Grove email : ronald.grove@sky.com